

# DocStar - Install and configure the DocSTAR Client Service

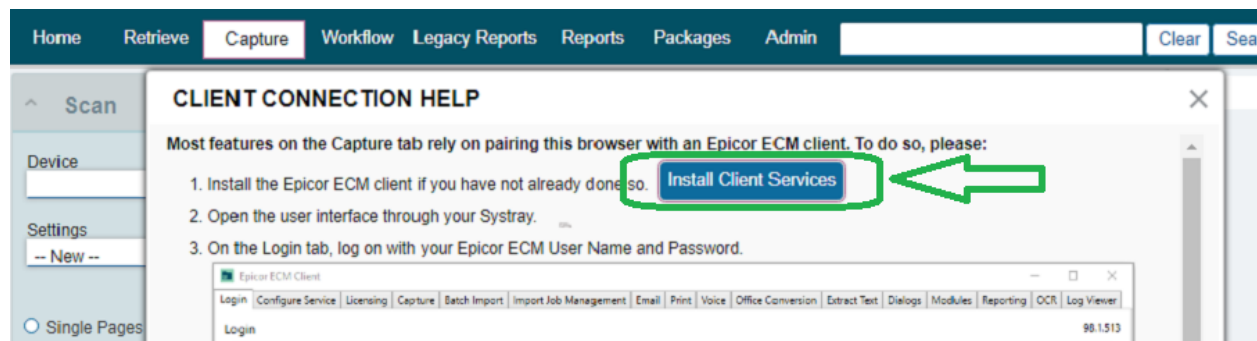
## How To: Install and configure the DocSTAR Client Service

**Description:** The Docstar client needs to be installed on a user's PC if scanning, batch imports, print imports, or email imports will be utilized.

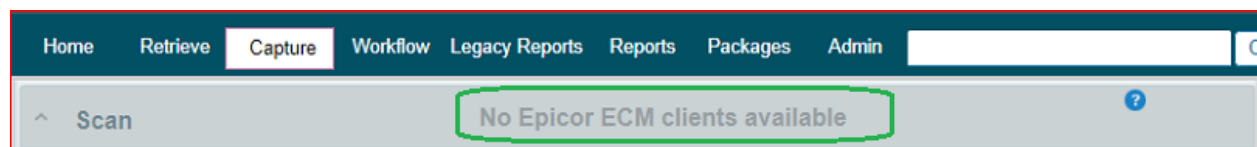
### Solution:

Video tutorial: <https://www.youtube.com/watch?v=IQsjIZvBmEM>

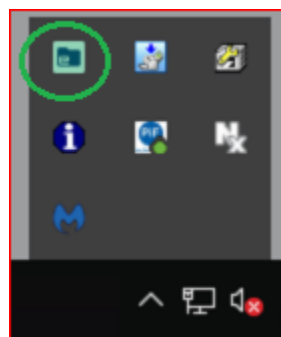
1. Log into Eclipse in your web browser.
2. Click on the "Capture Tab"
3. You should receive a prompt to install the client. Click on "Install Client Services"



***\*\*If the "CLIENT CONNECTION HELP" screen doesn't popup, click the "No Epicor ECM clients available" link under the capture tab. Then click "Install/Update Client Services"***

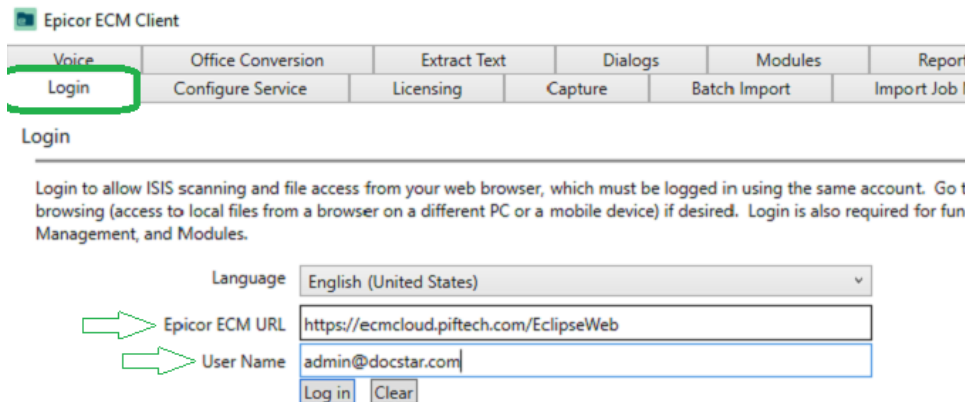


4. Navigate to your downloads folder and right click "Client Service Setup.exe" and then select "Run As Administrator"
5. Check Off "I agree to the license..." and then click install.
6. After it finishes installing, click close. The program will be running in the system tray.



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7. Restart your PC.
8. Open the Docstar client by clicking its icon in the system tray and then log in as the user.
  - o Ensure the "Eclipse URL" matches the URL of the Docstar site (example: <http://ServerName/EclipseWeb>).



Epicor ECM Client

Voice	Office Conversion	Extract Text	Dialogs	Modules	Reporting
Login	Configure Service	Licensing	Capture	Batch Import	Import Job

Login

Login to allow ISIS scanning and file access from your web browser, which must be logged in using the same account. Go to the DocStar website for more information on logging in (access to local files from a browser on a different PC or a mobile device) if desired. Login is also required for full functionality of the DocStar Client, including File Management, and Modules.

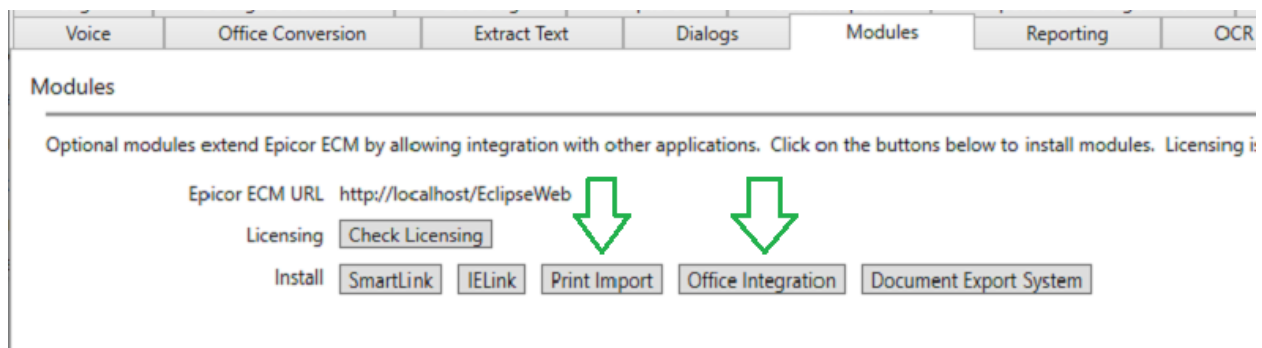
Language: English (United States)

Epicor ECM URL: <https://ecmcloud.piftech.com/EclipseWeb>

User Name: admin@docstar.com

Log in Clear

9. To install Office integration and the Docstar PDF printer, click the 'modules' tab and then either the 'print import' or 'office integration' button. All MS Office applications should be closed during the install.



Modules

Optional modules extend Epicor ECM by allowing integration with other applications. Click on the buttons below to install modules. Licensing is required for some modules.

Epicor ECM URL: <http://localhost/EclipseWeb>

Licensing: Check Licensing

Install: SmartLink IELink Print Import Office Integration Document Export System